



IPHONE — ESIM INSTALLATION

# How to install your eSIM on iPhone

A complete step-by-step guide covering all three ways to install your BNESIM eSIM on iPhone.

1

## Automatic

Fastest — driven directly from the BNESIM app.

2

## QR code

Scan the QR code from your order email.

3

## Activation code

Enter the activation code by hand.

## METHOD 1

# Automatic installation

Fastest — drives setup directly from the BNESIM app.

**Before you start.** Connect to stable Wi-Fi (or a reliable mobile data connection), and don't close the app or lock your phone during installation.

1

**Install**  
2 steps

2

**Configure**  
3 steps

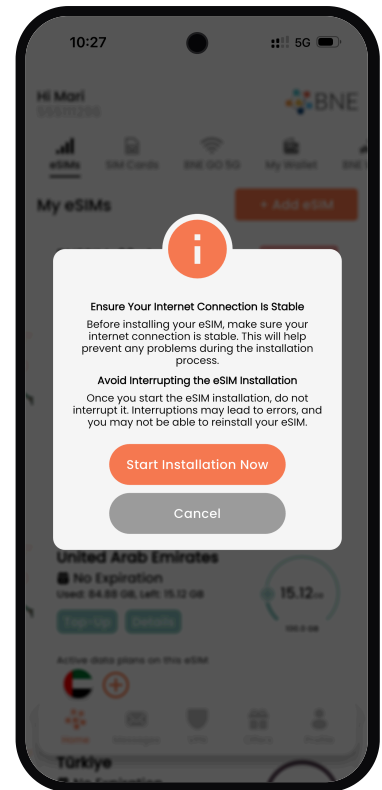
3

**Finish setup**  
2 steps

METHOD 1 · INSTALL · STEP 1 OF 2

## Start the installation

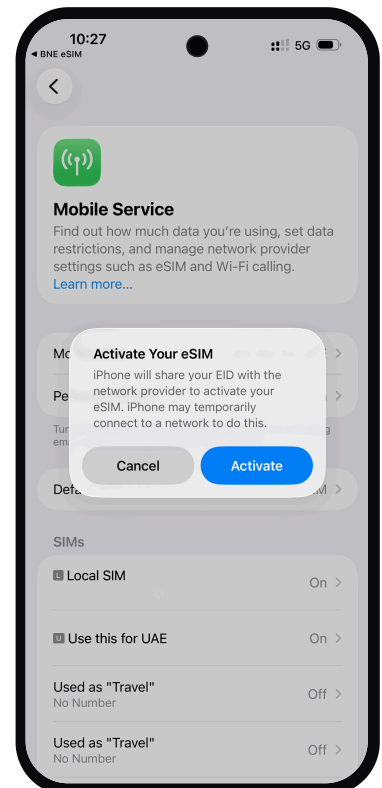
Open the **BNESIM app**, go to **My eSIMs**, and tap **Install now** on the eSIM you want to install. On the pop-up, tap **Start installation now**.



METHOD 1 · INSTALL · STEP 2 OF 2

## Activate in Settings

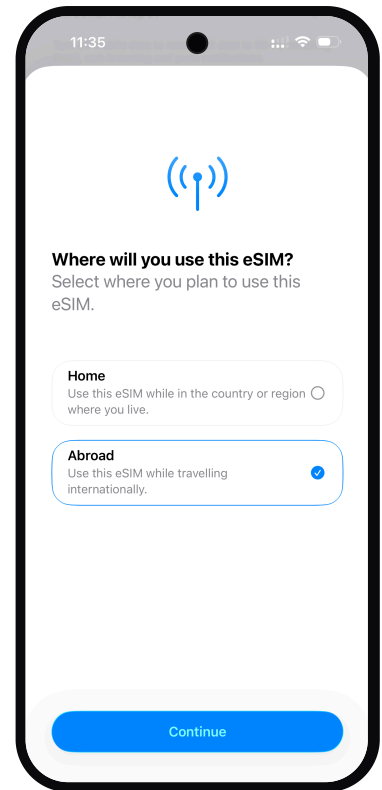
Your iPhone's Settings will open automatically. When the prompt appears, tap **Activate** — your eSIM will connect to the network. Once it's connected, tap **Continue** to start activating it.



METHOD 1 · CONFIGURE · STEP 1 OF 3

## Where will you use this eSIM?

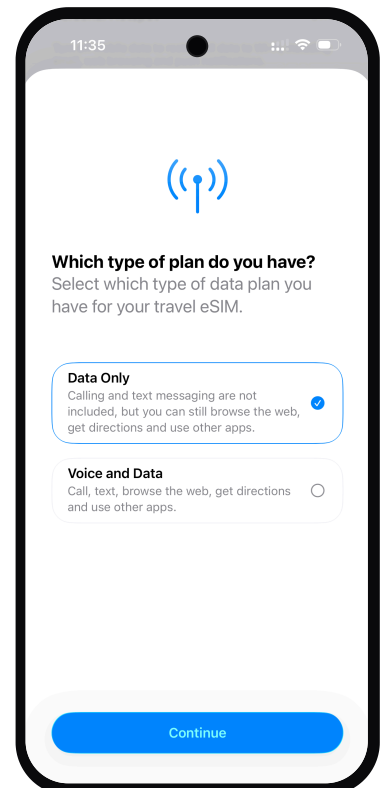
Select **Abroad**, then tap **Continue**.



METHOD 1 · CONFIGURE · STEP 2 OF 3

## What type of plan is this?

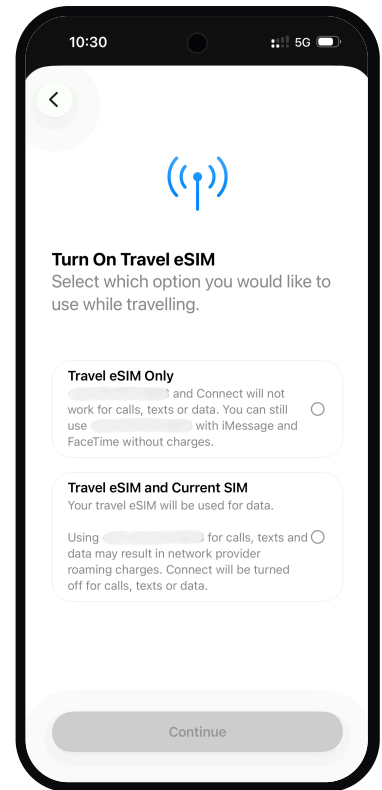
Select **Data only**, then tap **Continue**.



METHOD 1 · CONFIGURE · STEP 3 OF 3

## Set your preferences and activate

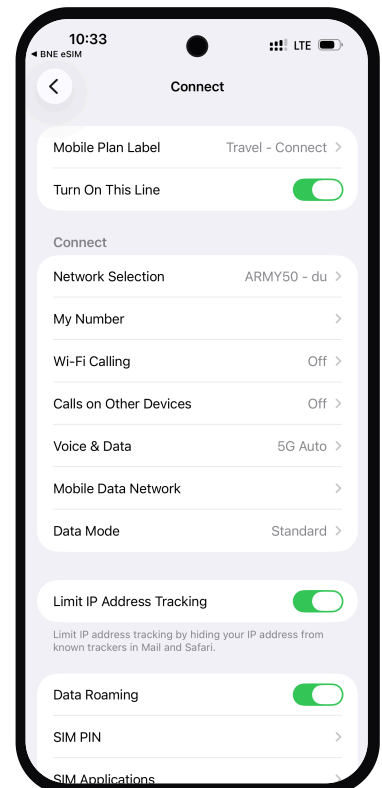
Choose how you'll use the eSIM: **travel eSIM for data with your current SIM for calls and texts**, or **travel eSIM only**. Then decide whether to enable **Low Data Mode**. Once you confirm, the eSIM will activate — this usually takes a moment.



METHOD 1 · FINISH SETUP · STEP 1 OF 2

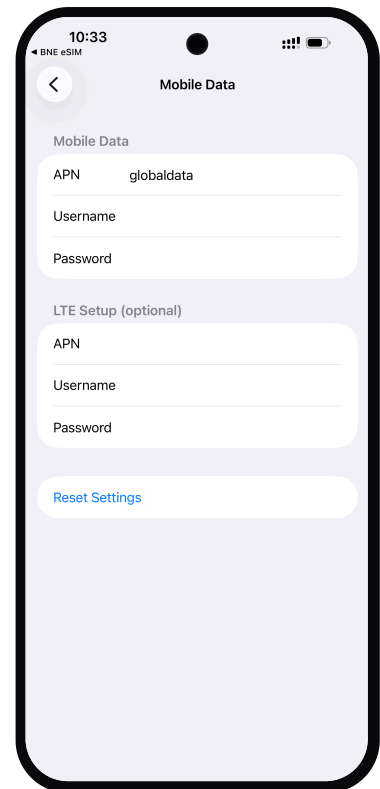
## Enable Data Roaming

Go to **Settings** → **Mobile Service**, tap your new eSIM, and turn **Data Roaming** on.



**METHOD 1 · FINISH SETUP · STEP 2 OF 2****Check the APN**

Go to **Settings** → **Mobile Service** → **[your new eSIM]** → **Mobile Data Network**. Compare against the APN in the BNESIM app under **eSIM details** and update if needed.



## METHOD 2

# QR code installation

Use the QR code from your order confirmation email.

**Before you start.** Have your QR code ready (the one in your order confirmation email), connect to stable Wi-Fi, and don't close Settings or lock your phone during installation.

1

**Install**

4 steps

2

**Configure**

3 steps

3

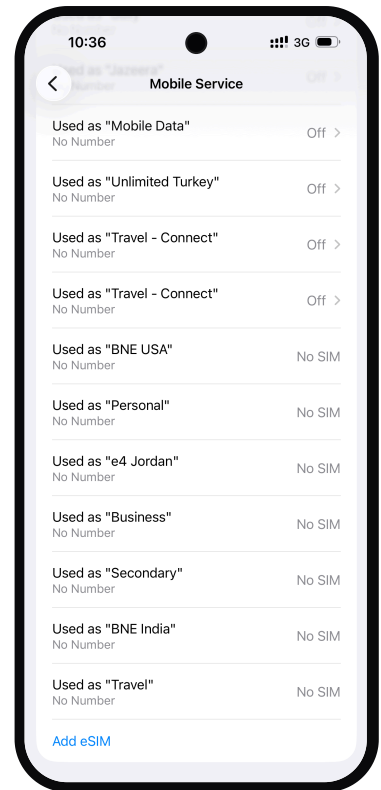
**Finish setup**

2 steps

METHOD 2 · INSTALL · STEP 1 OF 4

## Open eSIM settings

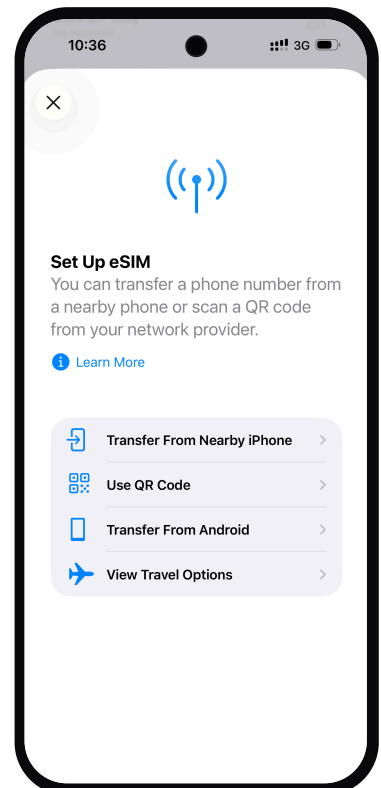
Open **Settings** → **Mobile Service** → **Add eSIM**.



METHOD 2 · INSTALL · STEP 2 OF 4

## Tap Use QR code

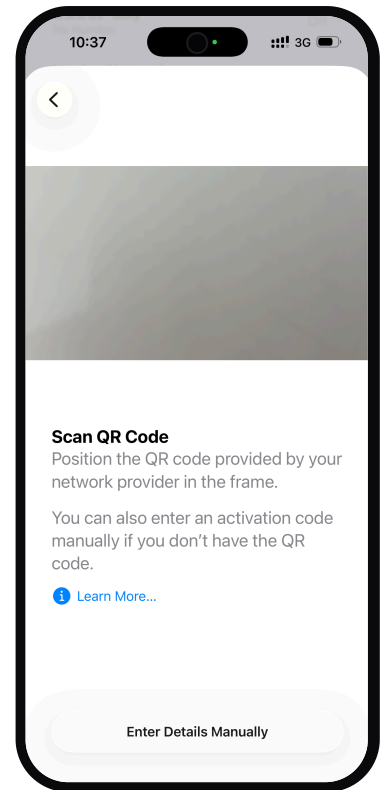
On the **Set up eSIM** screen, tap **Use QR code**.



METHOD 2 · INSTALL · STEP 3 OF 4

### Scan your QR code

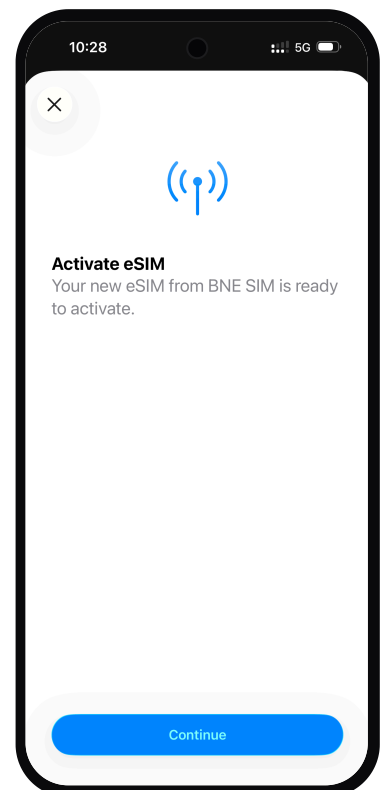
Scan the QR code from your confirmation email.



METHOD 2 · INSTALL · STEP 4 OF 4

### Activate the eSIM

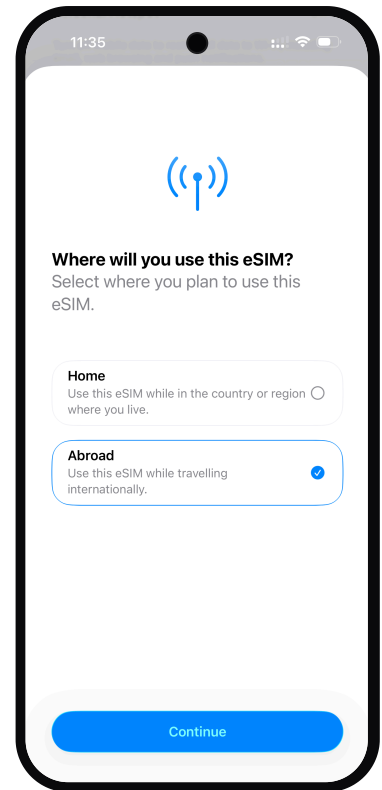
Once the code is recognized, the **Activate eSIM** screen will open.



METHOD 2 · CONFIGURE · STEP 1 OF 3

## Where will you use this eSIM?

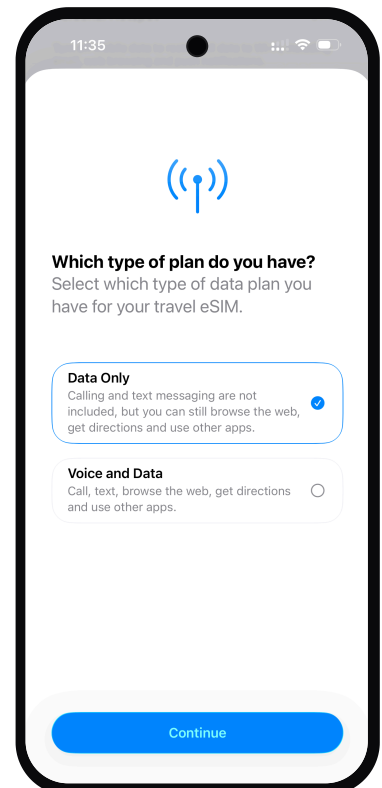
Select **Abroad**, then tap **Continue**.



METHOD 2 · CONFIGURE · STEP 2 OF 3

## What type of plan is this?

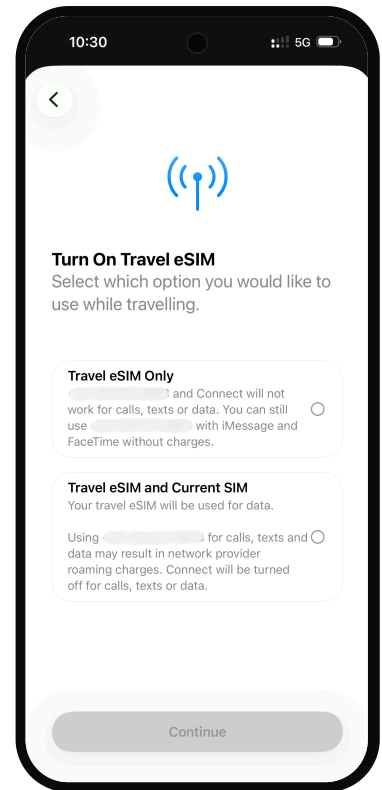
Select **Data only**, then tap **Continue**.



METHOD 2 · CONFIGURE · STEP 3 OF 3

## Set your preferences and activate

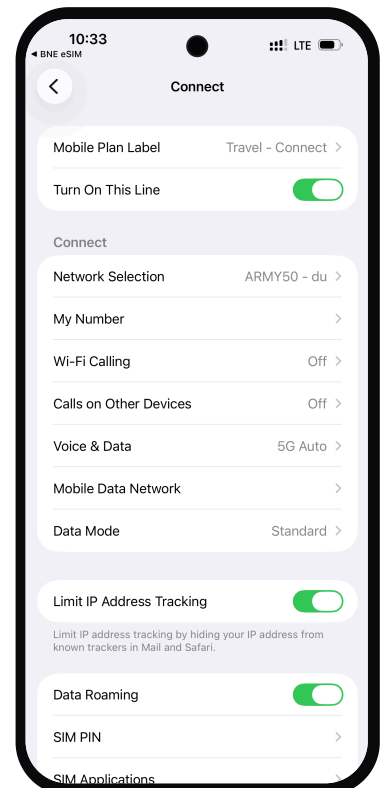
Choose how you'll use the eSIM: **travel eSIM for data with your current SIM for calls and texts**, or **travel eSIM only**. Then decide whether to enable **Low Data Mode**. Once you confirm, the eSIM will activate — this usually takes a moment.



METHOD 2 · FINISH SETUP · STEP 1 OF 2

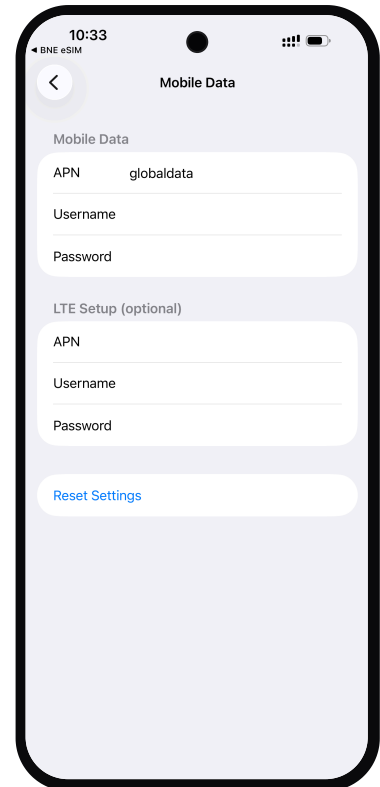
## Enable Data Roaming

Go to **Settings** → **Mobile Service**, tap your new eSIM, and turn **Data Roaming** on.



**METHOD 2 · FINISH SETUP · STEP 2 OF 2****Check the APN**

Go to **Settings** → **Mobile Service** → **[your new eSIM]** → **Mobile Data Network**. Compare against the APN in the BNESIM app under **eSIM details** and update if needed.



## METHOD 3

# Activation code installation

Enter the eSIM details by hand when you can't scan a QR code.

**Before you start.** Connect to stable Wi-Fi, have the BNESIM app open (you'll need the activation code from there), and don't close Settings or lock your phone during installation.

1

**Install**  
6 steps

2

**Configure**  
3 steps

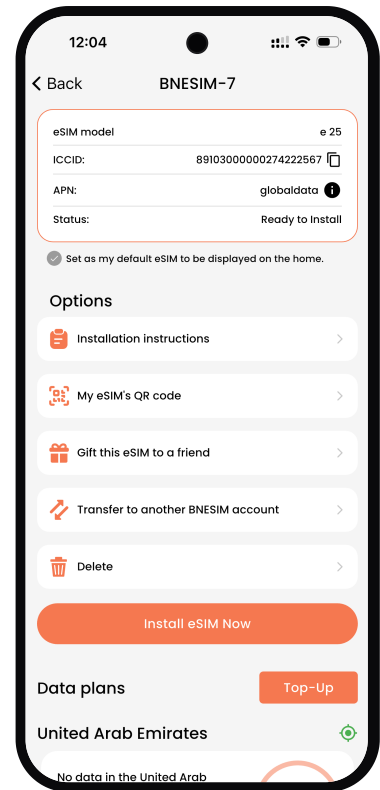
3

**Finish setup**  
2 steps

METHOD 3 · INSTALL · STEP 1 OF 6

## Open Installation instructions in the app

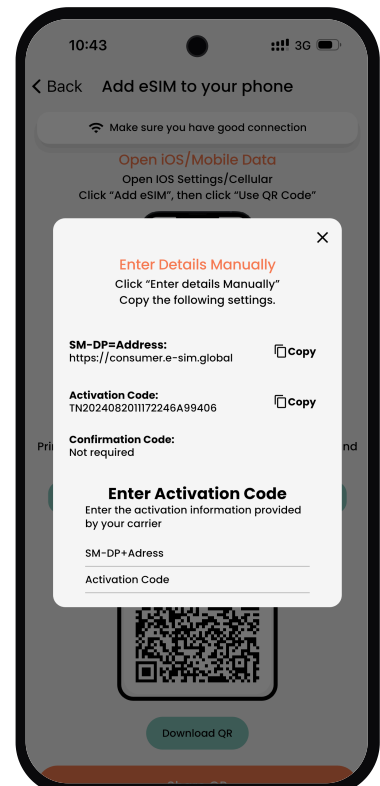
Open the **BNESIM app**, go to **My eSIMs**, select the eSIM you want to install, and tap **eSIM details** → **Installation instructions**.



METHOD 3 · INSTALL · STEP 2 OF 6

## Reveal manual input

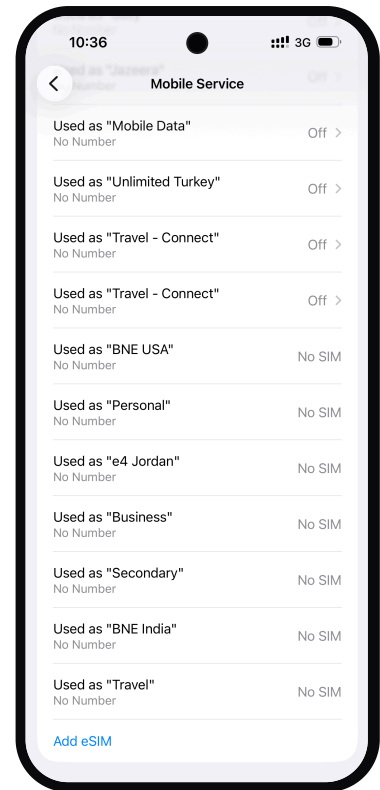
Tap **Don't have another device? Try manual input** to reveal your **SM-DP+ address** and **activation code**.



**METHOD 3 · INSTALL · STEP 3 OF 6**

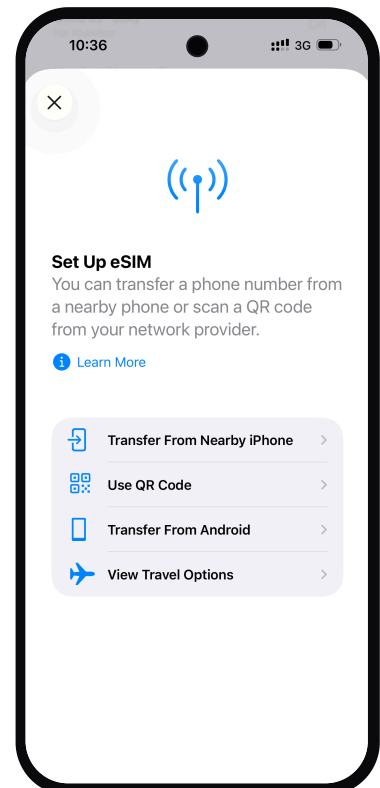
## Open eSIM settings

Open **Settings** → **Mobile Service** → **Add eSIM**.


**METHOD 3 · INSTALL · STEP 4 OF 6**

## Tap Use QR code

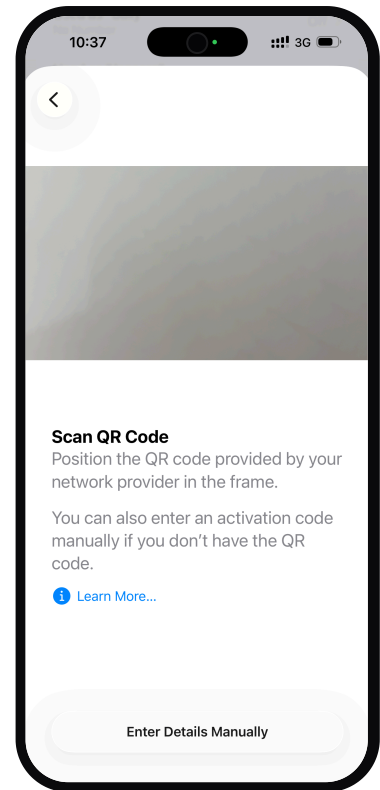
On the **Set up eSIM** screen, tap **Use QR code**.



METHOD 3 · INSTALL · STEP 5 OF 6

## Choose Enter manually

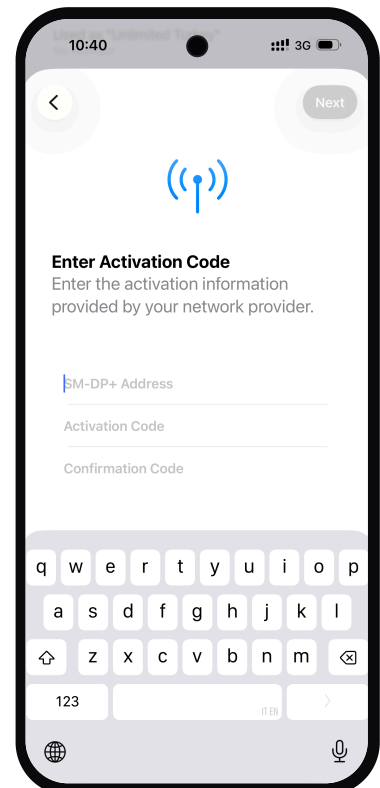
Tap **Enter details manually** at the bottom of the screen.



METHOD 3 · INSTALL · STEP 6 OF 6

## Enter the details and activate

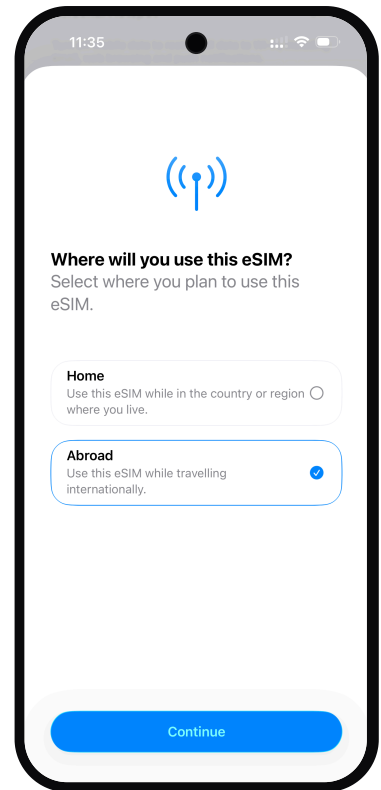
Type the **SM-DP+ address** and **activation code** from the BNESIM app, then confirm. Once accepted, the **Activate eSIM** screen will open.



METHOD 3 · CONFIGURE · STEP 1 OF 3

## Where will you use this eSIM?

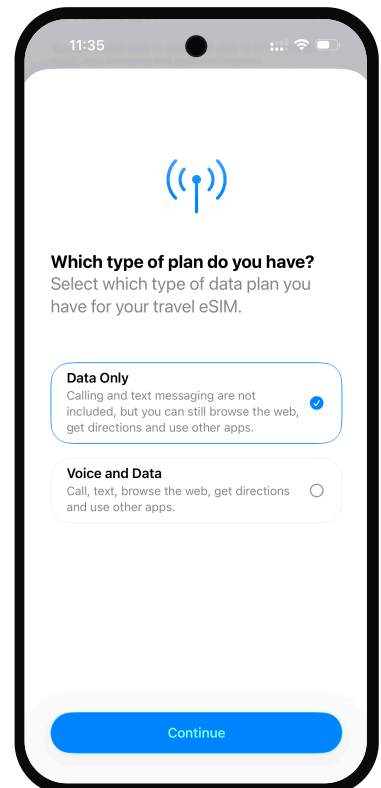
Select **Abroad**, then tap **Continue**.



METHOD 3 · CONFIGURE · STEP 2 OF 3

## What type of plan is this?

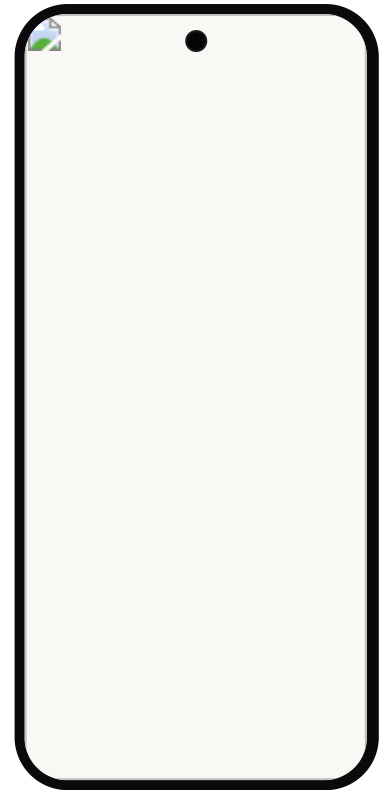
Select **Data only**, then tap **Continue**.



## METHOD 3 · CONFIGURE · STEP 3 OF 3

## Set your preferences and activate

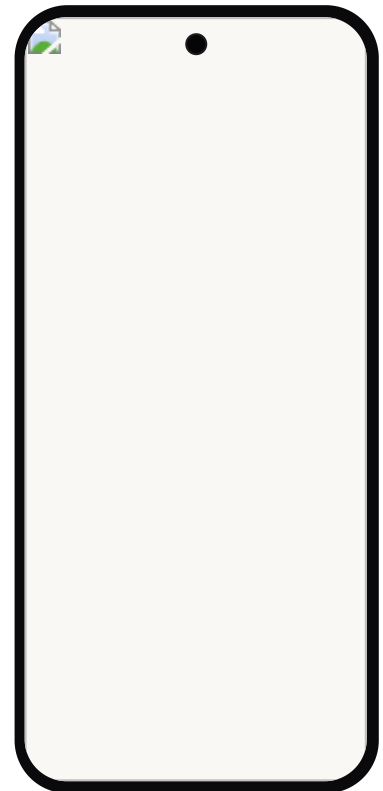
Choose how you'll use the eSIM: **travel eSIM for data with your current SIM for calls and texts**, or **travel eSIM only**. Then decide whether to enable **Low Data Mode**. Once you confirm, the eSIM will activate — this usually takes a moment.



## METHOD 3 · FINISH SETUP · STEP 1 OF 2

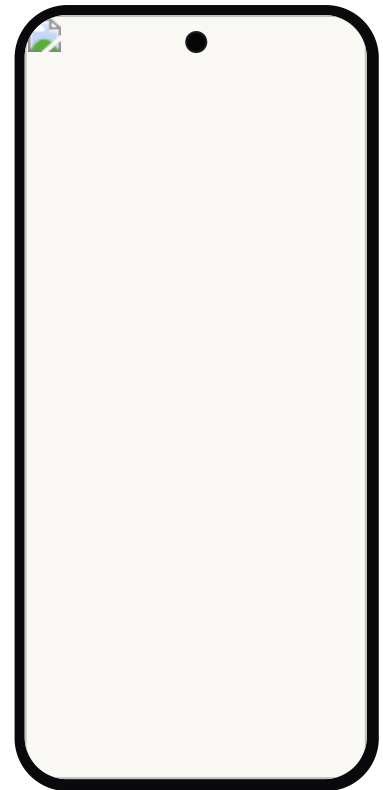
## Enable Data Roaming

Go to **Settings** → **Mobile Service**, tap your new eSIM, and turn **Data Roaming** on.



**METHOD 3 · FINISH SETUP · STEP 2 OF 2****Check the APN**

Go to **Settings** → **Mobile Service** → **[your new eSIM]** → **Mobile Data Network**. Compare against the APN in the BNESIM app under **eSIM details** and update if needed.





## **You're all set!**

Your eSIM is installed and ready to go. Have a great trip — and if anything goes sideways, our support team is online 24/7.